

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 87
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.23 Winners Unlimited Service

Winners Unlimited is an inbound service available to residential and business customers, who meet the Company's credit approval guidelines, presubscribed to the Company's service by completing a Letter of Agency ("LOA") provided by a specific authorized sales agent of the Company. All inbound Winners Unlimited calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.23.1 Access Method and Usage Rates:

- (A) Toll Free (800/888) Access: Winners Unlimited customers subscribing to toll free services will be charged Min/\$0.10 Max/\$1.00 per minute for all terminating calls. The Winners Unlimited customer will be charged for the calls rather than the call originator.
 - 1. Toll Free Access Service Fees: A Min/\$2.00 Max/\$5.00 monthly fee applies for each toll-free number.
- (B) Toll Free Access with Personal Identification Number (PIN): Winners Unlimited customers subscribing to toll free services with a PIN will be charged Min/\$0.10 Max/\$1.00 per minute for all terminating calls.
- (C) Directory Assistance: For all calls placed using Directory Assistance the following per call charges will apply:

Business:	Min/\$0.50 Max/\$2.00
Residential:	Min/\$0.50 Max/\$2.00