

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 85
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.21 FBBA Business Calling Program

FBBA Business Calling Program is a flat rate outbound and inbound calling plan. This service permits business customers to make direct dial 1+ calls and receive toll free (800/888) calls from within the state. In addition, customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call, will be rounded up to the next highest billing increment.

4.21.1 Access Methods and Usage Rates:

- (A) Direct Dial Access: FBBA Business Calling Plan customers will be charged Min/\$0.05 Max/\$1.00 per minute for all intrastate calls.
- (B) Travel Card Access: FBBA customers will be charged the following per minute rates based on a customer selected term commitment:
 - 1. Month to Month Option: Customers will be charge Min/\$0.10 Max/\$1.00 per minute for all intrastate calling card calls. A Min/\$0.10 Max/\$1.00 per call surcharge will apply.
 - 2. Term Commitment Option: Customers selecting a term commitment option of twelve (12), eighteen (18), sixteen (16) or twenty-four (24) months will be charged Min/\$0.10 Max/\$1.00 per minute for all intrastate calling card calls. A Min/\$0.10 Max/\$1.00 per call surcharge will apply.
- (C) Toll Free (800/888): FBBA Business Calling Plan customers subscribing to toll free service will be charged Min/\$0.05 Max/\$1.00 per minute for all terminating calls. The FBBA customer will be charged for the call rather than the call originator.