Status: CANCELLED Received: 10/09/2018 Effective Date: 11/05/2018

Matrix Telecom, LLC d/b/a Excel Telecommunications P.S.C. No. 1 – Telephone Effective: November 5, 2018 Leaf: 82 Revision: 0 Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.19 Prime Business VI (Cont'd.)

4.19.2 Term Commitment Option (Cont'd.)

(D) Termination Penalty: In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

(E) Monthly Recurring Fees:

Toll Free Numbers

(800/888) Min/\$2.00 Max/\$5.00 per month per line

Account Codes: Min/\$3.00 Max/\$10.00 (Non-validated)

Min/\$5.00 Max/\$20.00 (Validated)