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Matrix Telecom, LLC

d/b/a Excel Telecommunications

P.S.C. No. 1 – Telephone

Effective: November 5, 2018

Leaf: 15

Revision: 0

Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

2.3.6 Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.