

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.56 Winback Program II

Winback Program II is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 36 Month Term Commitment Period.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.56.1 Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
36	MIN:\$0.10 MAX:\$0.15

4.56.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
MIN: \$0.15 MAX: \$0.30	MIN: \$0.15 MAX: \$0.30

4.56.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.56.4 Monthly Recurring Charge
800/8XX number

MIN: \$2.00 MAX: \$5.00 - per

4.56.5 Directory Assistance Per Call Charge MIN: \$0.75 MAX: \$1.50 - per call charge