

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 4. RATES (Cont'd.)

4.50 Telco Dealer Service Program:

Telco Dealer Service Program is a 1+ outbound, inbound and calling card telecommunications service offering available only to presubscribed/switched business customers. Customers may select a Month-to-Month or a 12-Month Term Commitment Option. Customers selecting the 12- Month Term Commitment Option must sign an agreement with the Company. The Customer's Monthly Minimum Usage Commitment Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Minimum Usage Commitment Level does not include any monthly recurring fees or directory assistance charges. This service program is available on a Company direct bill basis only. Inbound and outbound calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

Monthly Minimum Usage Options/Per-Minute Usage Rates:

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL	APPLICABLE PER-MINUTE USAGE RATE MIN/MAX
1	\$10.00	\$0.9500/\$0.1350
2	\$20.00	\$0.9500/\$0.1350
3	\$30.00	\$0.9500/\$0.1350
4	\$40.00	\$0.9500/\$0.1350
5	\$50.00/Over	\$0.9500/\$0.1350

Calling (Travel) Card Service:

Customers subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Calling card calls will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. The following per minute rates and per call surcharge apply to all calling card calls.

Per Minute Rate Min/Max	Per Call Surcharge Min/Max
\$0.1800/\$0.2500	\$0.0000/\$0.5000

Issued By: Charles Griffin by supplement No. 1 effective 02/19/2023

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