

Matrix Telecom, LLC  
d/b/a Excel Telecommunications  
P.S.C. No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 179  
Revision: 0  
Superseding Revision:

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**COMMERCIAL TELECOMMUNICATIONS SERVICES**

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**SECTION 4. RATES (Cont'd.)**

**4.73 Prime Business Communications Switched Special Pricing I, (Cont'd.)**

**4.73.4 Deficiency Charge**

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

**4.73.5 Travel Card Per Minute Rates**

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate (Min/Max)	Per Call Surcharge (Min/Max)
\$0.1000/ \$0.2500	\$0.1000/ \$0.2500

**4.73.6 Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

**4.73.7 Monthly Recurring Charge**  
number

Min: \$3.00/ Max: \$5.00/per 800/8XX

**4.73.8 Directory Assistance**

Min: \$0.7500/Max: \$1.40/ per call charge