

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.3 Call Management Features (Continued)

3.3.18 Call Waiting ID - Number Only

Call Waiting ID - Number Only allows the Customer to identify the calling party on a waiting call prior to the telephone being answered. Call Waiting ID - Number Only displays the telephone number of the calling party on a Customer's CPE while a call is in progress. Call Waiting ID - Number Only requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Call Waiting ID

- Number Only displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block. Call Waiting ID - Number Only requires subscription to Call Waiting and Caller ID Services as described in Sections 3.4.10, 3.4.11 and 3.4.17.

3.3.19 Call Trace

Call Trace allows the Customer to initiate an automatic trace of the last call received by dialing a code (*57). The following information is automatically recorded:

- A. The originating telephone number;
- B. The date and time of the call; and
- C. The date and time call trace were activated.

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll-free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact VT for further instructions. Activation of Call Trace never authorizes VT to provide the called party with the name or telephone number of the calling party.

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Cancelled by supplement No. 1 effective 10/20/2022