

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.2 Basic Residential Local Service (Cont'd.)

3.2.8 One Choice® Basic Package

One Choice® Basic Package provides residential Customers in New York with local and long distance calling for a flat rate. In order to subscribe to One Choice® Basic Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice® \$.05 Plan or One Choice® \$.03 Plan as described in the Company's Interexchange Tariff. Rates and charges for the One Choice® Basic Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Basic Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in credit bureau report received from a credit reporting agency.

One Choice® Basic Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following three Call Management Features: Caller ID as described in Section 3.4.17, Call Waiting as described in Section

3.4.10 and Three-Way Calling as described in Section 3.4.13. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

One Choice® Basic Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Basic Package are set forth in Section 1.2.8 of the Rate Schedule following.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022