Matrix Telecom, LLC dba VarTec Telecom P.S.C. No. 1 – Telephone Effective: November 5, 2018 Leaf: 108 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.3 Call Management Features (Continued)

3.3.2 (Reserved for Future Use)

3.3.3 Call Forwarding Variable

Call Forwarding Variable enables the Customer to transfer all incoming calls to another telephone number. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Customer's call forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary. Customers who are subscribed to Call Forwarding Variable activate the service by dialing #72 and can deactivate the service by dialing #73.

Call Forwarding Variable may also include the Call Forwarding - Busy Line and Call Forwarding - Don't Answer features described in Sections 3.4.4 and 3.4.5. However, only one Call Forwarding feature is allowed for each telephone line.

Issued By: Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039 Cancelled by supplement No. 1 effective 10/20/2022