

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 75
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.2 Basic Residential Local Service (Cont'd.)

3.2.2 One Choice[®] Additional Line Service

One Choice[®] Additional Line Service provides the same features and benefits of Basic Residential Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. As of March 23, 2004, One Choice[®] Additional Line Service is only available to existing customers of the One Choice[®] Additional Line Service. One Choice[®] Additional Line Service is only available to Customers who also subscribe to one of VT's One Choice[®] Classic Bundled Packages as described in Sections

3.2.3 and 3.2.4, and this service may not be available in all areas. One Choice[®] Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to the one of the One Choice[®] Bundled Packages. Any additional benefits of the One Choice[®] Bundled Packages, such as included long distance minutes or Call Management features, do not apply to One Choice[®] Additional Line Service. Optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice[®] Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One Choice[®] Additional Line Service.

In order to subscribe to One Choice[®] Additional Line Service, Customers must select VT as the primary service provider for interLATA and intraLATA interexchange services for the One ChoiceSM Additional Line. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.4 of the Company's P.S.C. Telecommunications Services Tariff or One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.30.1 of VT's P.S.C. Telecommunications Services Tariff.

Rates and charges associated with One Choice[®] Additional Line Service are set forth in Section 4.1.2 following.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022