

Matrix Telecom, LLC
dba VarTec Telecom
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.2 Basic Residential Local Service (Cont'd.)

3.2.6 VarTec Friends-R-FreeSM Package

The VarTec Friends-R-FreeSM Package provides Customers with local and long distance calling for a flat monthly rate. As of March 23, 2004, the Friends-R-FreeSM Package is only available to existing customers of the Friends-R-FreeSM Package. In order to select the VarTec Friends-R-FreeSM Package, Customers must subscribe to VT as their primary service provider for local exchange services. Customers may also select VT for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VT's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VT long distance plans: FiveLine[®] Service as described in Section 3.4 of the Company's New York

P.S.C. No. 1 - Telephone Tariff or One Choice[®] Long Distance Service (a.k.a VarTec VoiceSM Long Distance Service) as described in Section 3.30.1 of the Company's New York P.S.C. No. 1 - Telephone Tariff. The availability of the VarTec Friends-R-FreeSM Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The VarTec Friends-R-FreeSM Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID - Name & Number as described in Section 3.4.17 and Call Waiting ID as described in Section

3.4.18. The VarTec Friends-R-FreeSM Package does not include equipment associated with the Caller ID - Name and Number feature.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022