Status: CANCELLED Received: 10/03/2018 Effective Date: 11/05/2018

Matrix Telecom, LLCLeaf: 82dba VarTec TelecomRevision: 0P.S.C. No. 1 – TelephoneSuperseding Revision:

Effective: November 5, 2018

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (Cont'd.)

3.2 Basic Residential Local Service (Cont'd.)

3.2.5 VarTec Friends-R-FreeSM Classic Package (Continued)

A. Friends-R-FreeSM Classic Feature

Customers of the VarTec Friends-R-FreeSM Classic Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VT's Friends-R-FreeSM Classic Package or VT's Friends-R-FreeSM Package at no additional charge. However, the long distance usage to other Customers subscribing to VT's Friends-R-FreeSM Classic Package or Friends-R-FreeSM is not deducted from the included 100 minutes of domestic long distance usage described above.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VT's Friends-R-FreeSM Classic Feature.

If a Customer discontinues his or her Friends-R-FreeSM Classic Package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-FreeSM Classic Package will receive the Friends-R-FreeSM Classic Feature.

The Friends-R-FreeSM Classic Package discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-FreeSM Classic Package is intended for residential use only, and all terms of the Friends-R-FreeSM Classic Package Acceptable Use Policy set forth as follows in Section 3.2.5.2 apply.