

Matrix Telecom, LLC  
d/b/a VarTec Telecom  
P.S.C. No. 2 - Telephone  
Effective: November 5, 2018

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Leaf: 14  
Revision: 0  
Superseding Revision:

## COMPETITIVE ACCESS PROVIDER SERVICES

### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.1 Undertaking of Matrix Telecom, LLC d/b/a VarTec Telecom (Cont'd.)

##### 2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6 below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this rate sheet, and subject to the provisions of the Company's liability, if any, shall be limited as provided herein.