

Matrix Telecom, LLC  
d/b/a VarTec Telecom  
P.S.C. No. 2 - Telephone  
Effective: November 5, 2018

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## COMPETITIVE ACCESS PROVIDER SERVICES

### SECTION 1 - DEFINITIONS, (CONT'D.)

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Order:** The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this rate sheet.

**Service(s):** The Company's telecommunications Access Services offered on the Company's Network.

**Signaling Point of Interface:** The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

**Signaling System 7 (SS7):** The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

**Switched Access Service:** Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this rate sheet.

**TDM: Time Division Multiplexing:** a method of transmitting and receiving voice signals over the Public Switched Telephone Network (PSTN).

**Toll VoIP-PSTN Traffic:** The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment

**Trunk:** A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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