

Matrix Telecom, LLC  
dba VarTec Telecom  
P.S.C. No. 1 – Telephone  
Effective: November 5, 2018

Leaf: 136  
Revision: 0  
Superseding Revision:

## LOCAL EXCHANGE SERVICES

### SECTION 4 – MAXIMUM RATE SCHEDULES

#### 4.5 Service Order Charges - Rates and Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

	Minimum Rate	Maximum Rate
Customer requests to add a feature to an account	\$0.00	\$0.00
Customer requests to remove a feature from an account	\$2.50	\$10.00
Customer requests a billing name change on his/her account	\$2.50	\$10.00
Customer requests a telephone number change	\$13.00	\$39.00
Customer requests to transfer primary line from one service address to another	\$27.00	\$82.00
Customer requests to transfer an additional telephone line from one service address to another	\$19.50	\$58.50
Restoration of Customer's service following suspension by VT	\$18.00	\$72.00
Installation of a primary telephone line at new service address	\$27.00	\$82.00
Installation of an additional telephone line at new service address	\$19.50	\$58.50
Block Change	\$2.50	\$10.00
PIC Change	\$2.50	\$10.00

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022