

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C. No. 1 – Telephone
Effective: November 5, 2018

Leaf: 42
Revision: 0
Superseding Revision:

COMMERCIAL TELECOMMUNICATIONS SERVICES

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.5 Time Periods

Unless otherwise indicated, the following time periods apply:

Day Rate Period: Calls placed from 8:00 a.m. to 5:00 p.m. Monday - Friday.

Evening Rate Period: Calls placed from 5:00 p.m. to 11:00 p.m. Sunday - Friday and carrier recognized holidays.

Night/Weekend Rate Period: Calls placed from 11:00 p.m. to 8:00 a.m. Sunday - Friday, all day Saturday, and from midnight to 5:00 p.m. Sunday.

3.6 Promotions

From time to time the Company will, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring charges, reduce commitment or term requirements or to reduce rates for eligible Customers of target products. Such promotions will be made available to all similarly situated Customers in the target market area.