

Matrix Telecom, LLC
d/b/a Americatel d/b/a Startec
P.S.C No. 1-Telephone
Effective: November 5, 2018

Leaf: 25
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Billing will not be based on distance. Every call within the State of New York will be billed, regardless of distance.

3.3 Minimum Call Completion Rate

The Company will ensure an industry standard blocking rate of P.01.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 03/05/2023