

Matrix Telecom, LLC  
d/b/a Americatel d/b/a Startec  
P.S.C No. 1-Telephone  
Effective: November 5, 2018

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Revision: 0  
Superseding Revision:

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## INTEREXCHANGE SERVICES

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.4 Service Offerings

##### 3.4.1 Message Telecommunications Service

The Company offers and provides long distance service to residential, business and other customers. Service is available on a full-time basis, 24 hours a day, seven days a week. The Customer utilizes "1+" dialing for presubscribed service. For casual dial-around non-presubscribed service, the Customer dials 10-10-123, 10-10-719 or 101-6868, then 1 and the destination area code and number. Message Telecommunications Services is not available from transient locations such as hospitals, university dormitories or prisons, and is not available from pay telephones.

Upon enrollment in Americatel's Optional Dial Around Plan, the Customer will remain activated and will be billed the Plan's rates and monthly service charges until the Customer calls Americatel to cancel its Optional Dial Around Service.

The per minute rates, monthly fees and other charges set forth in these Terms and Conditions are subject to change.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 03/05/2023