

Matrix Telecom, LLC
d/b/a Americatel d/b/a Startec
P.S.C No. 1-Telephone
Effective: November 5, 2018

Leaf: 19
Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment for Services, (Cont'd.)

2.6.10 Establishment and Reestablishment of Credit

The Company may require Customers or potential Customers to provide information pertaining to their financial ability to pay for service. The Company may deny service to Customers who do not provide the requested information or who fail to meet Company's financial criteria. If the Company determines that an advance payment is necessary; the provisions under Section 2.15 of this tariff apply. If service was discontinued for non-payment of charges, the Company may request additional information from the Customer and reserves the right to collect an advance payment prior to re-establishing service.

2.6.11 Cancellation

The Customer may cancel without termination fees or penalties any new service or any new contract for service within 30 days after the new service is initiated. The Customer is not relieved from paying any usage charges incurred prior to cancellation or for normal recurring charges applicable to the service in the month of cancellation.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 03/05/2023