

Matrix Telecom, LLC
d/b/a Americatel d/b/a Startec
P.S.C No. 1-Telephone
Effective: November 5, 2018

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Revision: 0
Superseding Revision:

INTEREXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment for Services, (Cont'd.)

- 2.6.6 If the Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorney fees and costs of the Company in prosecuting such proceedings and appeals therefrom. In the event that the Company suspends the provision of Services to the Customer pursuant to the provisions of this tariff, the Company will re-connect the Customer to such Services only when all debts of the Customer to the Company, including accrued interest and other expenses and costs of collection, have been fully discharged to the satisfaction of the Company.
- 2.6.7 All applicable taxes, fees, charges, exactions, or the like which must be paid to any governmental authority (federal, state, local, municipal or otherwise) for the provision of telecommunications services and which, pursuant to the rules and regulations governing such applicable taxes, fees, charges, exactions or the like, may be charged directly to the Customer, will be separately stated on the Customer's bill and charged to, and collected from, the Customer. It shall be the responsibility of the Customer to pay these taxes, and to accept the liability of any such unpaid taxes that may subsequently become applicable retroactively.
- 2.6.8 A charge of \$20.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.
- 2.6.9 Neither the Company nor the foreign telecommunications carrier owning the foreign telephone number called shall be responsible for any charges incurred by callers to the telephone number in the foreign country under the LíneaPaís® Plan in Section 3.4.3 below. Responsibility for said charges are the sole and exclusive responsibility of the Customer and/or the caller to the telephone number in the foreign country.

Issued By:

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Cancelled by supplement No. 1 effective 03/05/2023