

Matrix Telecom, LLC  
d/b/a Americatel d/b/a Startec  
P.S.C No. 1-Telephone  
Effective: November 5, 2018

Leaf: 27  
Revision: 0  
Superseding Revision:

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## INTEREXCHANGE SERVICES

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.4 Service Offerings, (Cont'd.)

##### 3.4.1 Message Telecommunications Service, (Cont'd.)

###### A. Residential Calling Plans

The Company's plans are available 24 hours a day, 7 days a week for Customers who utilize their billing telephone number (BTN) and other working telephone numbers (WTNs) to dial the Americatel dialing code, and have enrolled in Americatel's Optional Dial Around Plan. The service is not available for calls placed from pay phones.

Americatel does not serve as the Customer's preferred interexchange carrier change (PIC) for Message Telephone Service but the Customer instead subscribes to Americatel's UniendoAmérica® or LíneaPaís® Plans, the Customer dials 10-10-123, then 1 and the destination area code and number.

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Issued By:

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Cancelled by supplement No. 1 effective 03/05/2023