

Matrix Telecom, LLC  
d/b/a Americatel d/b/a Startec  
P.S.C No. 1-Telephone  
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## INTEREXCHANGE SERVICES

### SECTION 1 - DEFINITIONS AND ABBREVIATIONS

For the purposes of this tariff, the following definitions will apply:

**Access Line** - An arrangement which connects the Customer's location to the Carrier's designated point of presence or network switching center.

**Authorized User** - A person, firm, or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Company** - Matrix Telecom, Inc. d/b/a Americatel d/b/a Startec, a corporation organized under the laws of the State of Texas.

**Commission/NYPSC** - The New York Public Service Commission, unless otherwise indicated by the context.

**Customer** - The person, firm, partnership, corporation, or other entity which orders, cancels, amends, or uses the Services or whose telephone equipment is used to place calls using the Company's services and is therefore responsible for the payment of charges and/or compliance with tariff regulations. A call can be placed by a person, firm, partnership, corporation or other entity without originating from such person or entity.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Day** - From 7:00 AM up to, but not including, 8:00 PM local time Monday through Friday.

**Direct Dialed Call** - An intrastate telephone call initiated by dialing 1+ for intrastate calls that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

**el Plan de Discado Opcional** - Spanish language name for the Optional Dial Around Plan described in Section 3.4.1.A.23.

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 03/05/2023