

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 31, 2018

Section 8
Leaf No. 1
Revision: 1
Superseding Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.1 Description

Business Local Service provides a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business Local Service lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Business Local Service also provides Customers with the option to select Business Trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize Business Trunks for both inbound and outbound calls, they may choose Combo Service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD Service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD Service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Customers utilizing Business Local Service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines causes interference, the Company shall have the right to discontinue Service without prior notification to the Customer.

Business Local Service is offered as a stand-alone product, or in conjunction with an associated interLATA long distance service offering provided by AT&T.

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Issued by: Linda Guay, Director