

ExteNet Systems (New York), Inc.  
New York P.S.C. No. 1 – Telephone  
Effective Date: February 6, 2019

Leaf No. 8  
Revision: 0  
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## EXPLANATION OF TERMS

### AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

### ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

### ATTENDANT

An operator of a PBX console or telephone switchboard.

### AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

### AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

### AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

### CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

### CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

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Issued By: Brian Kirk, Deputy General Counsel  
ExteNet Systems (New York), Inc.  
3030 Warrenville Road, Suite 340  
Lisle, IL 60532

Cancelled by supplement No. 1 effective 02/06/2019