

ExteNet Systems (New York), Inc.
New York P.S.C. No. 1 – Telephone
Effective Date: February 6, 2019

Leaf No. 2
Revision: 0
Superseding Revision:

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:
Helpline (Complaints/inquiries): 1-800-342-3327 (Continental U.S.)
Hearing/Speech Impaired/TDD: 1-800-662-1220
Facsimile: 518-472-8502
2. Online:
<http://www.dps.ny.gov/complaints.html>
3. By Mail:
NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

Issued By: Brian Kirk, Deputy General Counsel
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Cancelled by supplement No. 1 effective 03/01/2019