

ExteNet Systems (New York), Inc.
New York P.S.C. No. 1 – Telephone
Effective Date: February 6, 2019

Leaf No. 36
Revision: 0
Superseding Revision:

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.7.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for services which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- E. Nonpayment of back-billed amounts.

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Cancelled by supplement No. 1 effective 02/06/2019