

ExteNet Systems (New York), Inc.
New York P.S.C. No. 1 – Telephone
Effective Date: February 6, 2019

Leaf No. 37
Revision: 0
Superseding Revision:

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.7.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

Issued By:

Brian Kirk, Deputy General Counsel
ExteNet Systems (New York), Inc.
3030 Warrenville Road, Suite 340
Lisle, IL 60532

Cancelled by supplement No. 1 effective 02/06/2019