

ExteNet Systems (New York), Inc.  
New York P.S.C. No. 1 – Telephone  
Effective Date: February 6, 2019

Leaf No. 51  
Revision: 0  
Superseding Revision:

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## Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

### 2.11 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority (Cont'd)

#### 2.11.1 General (Cont'd)

##### B. The TSP program has two components, restoration and provisioning. (Cont'd)

- (ii) A provisioning priority is obtained to facilitate priority installation of *new* telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

#### 2.11.2 TSP Request Process — Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

- A. determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.
  - (i) National Security Leadership
  - (ii) National Security Posture and U.S. Population Attack Warning
  - (iii) Public Health, Safety, and Maintenance of Law and Order
  - (iv) Public Welfare and Maintenance of National Economic Posture