Status: CANCELLED Received: 01/08/2019 Effective Date: 02/06/2019

ExteNet Systems (New York), Inc. New York P.S.C. No. 1 – Telephone Effective Date: February 6, 2019

Leaf No. 21 Revision: 0 Superseding Revision:

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

- 2.1.2 Limitations on Liability (Cont'd)
 - Η. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
 - (1) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

Brian Kirk, Deputy General Counsel Issued By: ExteNet Systems (New York), Inc.