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ExteNet Systems (New York), Inc. New York P.S.C. No. 1 – Telephone Effective Date: February 6, 2019 Leaf No. 27 Revision: 0 Superseding Revision:

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Section 2.8 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required, as a condition of new service, restoration of discontinued service, or subsequent service, to pay a deposit a sum up to an amount equal to the total of the estimated charges for up to two months for the facilities and service.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

A. Deposits for New Service

If a customer or applicant has an undisputed outstanding bill from previous telephone service, the company may require a deposit as a condition of providing new service. In such cases, the deposit amount shall not exceed \$50.00 or other such amount as the Commission may decide. Additionally, the company may require the customer to pay the outstanding bill or make satisfactory arrangements for payment before service will be provided.

Issued By:

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