

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: February 21, 2019**

**Leaf: 42**  
**Revision: 1**  
**Superseding Revision: 0**

5. General Services and Rates (Cont'd)

5.3 Operator Assisted Maximum Rates (Cont'd)

5.3.3 Operator Assisted Service Charges

<u>Classes of Service</u>	<u>Amount (Per Call)</u>	
Person-to-Person	\$9.99 (I)	
Operator Station		(C)
Collect	\$6.50 (I)	
Billed to Third Party	\$9.99 (I)	
Sent Paid - Coin	\$9.99 (I)	(C)
Sent Paid – Non Coin / Station-to-Station	\$9.99	(N)
Calling Card		(C)
- Customer Dialed	\$4.99 (I)	
- Operator Must Dial	\$4.99 (I)	
- Operator Dialed	\$5.50 (I)	(C)
General Operator Assisted Surcharge	\$1.99 (I)	
Busy Line Verification	\$9.99	(N)
Busy Line Verification / Interrupt	\$9.99	(N)
Directory Assistance	\$4.00	

5.4 Payphone Surcharge Maximum Rates

Calling Card Service	\$3.00 (I)
Toll-Free Service	\$3.00 (I)
10 Minute Prepaid Calling Cards	\$3.00 (I)
30 Minute Prepaid Calling Cards	\$3.00 (I)
60 and 90 Minute Prepaid Calling Cards	\$3.00 (I)

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212