

Finger Lakes Regional Telecommunications Development Corporation
d/b/a Axxess Ontario, Fiber Network Development
PSC No. 1 – Telephone
Effective Date: 03/02/2018

Section: 2 Leaf: 19
Revision: 0
Superseding Revision:

SECTION 2 – RULES AND REGULATIONS (cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (cont'd)

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Since the Company does not anticipate residential users, this section does not apply. Should the Company expand services to the residential markets, tariffs will be filed as per the requirements of the Commission.

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the customer, or the operation or malfunction of the facilities, power, or equipment provided by the customer, will be credited to the customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

Issued By: Sean Barry, Chief Executive Officer, Finger Lakes Regional Telecommunications Development Corporation d/b/a Axxess Ontario, Fiber Network Development, 70 Ontario Street, Canandaigua, NY 14424

Cancelled by supplement No. 1 effective 09/02/2023