

Finger Lakes Regional Telecommunications Development Corporation
d/b/a Axxess Ontario, Fiber Network Development
PSC No. 1 – Telephone
Effective Date: 03/02/2018

Section: 2 Leaf: 17
Revision: 0
Superseding Revision:

SECTION 2 – RULES AND REGULATIONS (cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

- b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- a. Business rates as described in Section 4 apply to service furnished:

Issued By: Sean Barry, Chief Executive Officer, Finger Lakes Regional Telecommunications Development Corporation d/b/a Axxess Ontario, Fiber Network Development, 70 Ontario Street, Canandaigua, NY 14424

Cancelled by supplement No. 1 effective 09/02/2023