

Finger Lakes Regional Telecommunications Development Corporation
d/b/a Axxess Ontario, Fiber Network Development
PSC No. 1 – Telephone
Effective Date: 03/02/2018

Section: 2 Leaf: 8
Revision: 0
Superseding Revision:

SECTION 2 – RULES AND REGULATIONS (cont'd)

2.3 FLEXIBLE PRICING (cont'd)

2.3.2 Conditions (cont'd)

- b. Individual written notice to customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.
- c. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- d. A customer can request that the Company disconnect service that is provided due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

2.4 PAYMENT FOR SERVICE RENDERED

2.4.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect.

Issued By: Sean Barry, Chief Executive Officer, Finger Lakes Regional Telecommunications Development Corporation d/b/a Axxess Ontario, Fiber Network Development, 70 Ontario Street, Canandaigua, NY 14424

Cancelled by supplement No. 1 effective 09/02/2023