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Leaf No.16 Revision. 0 Superseding Revision

#### END-USER TELECOMMUNICATIONS SERVICES TARIFF

## SECTION 2- RULES AND REGULATIONS, (Cont'd.)

#### 2.5 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers or Subscribers reselling or rebilling the Company's intrastate service must have a Certificate of Public Convenience and Necessity from the Commission.

#### 2.6 Minimum Service Period

The minimum service period is one month (30 days).

# 2.7 Cancellation by Customer

No charge applies when the applicant cancels an application or service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee, which is the less of (i) the costs incurred by the Carrier, or (ii) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of the Company may cancel service at any time upon reasonable notice. Upon such cancellation the Subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

### 2.8 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the customer shall be given 10 days notice to comply with any rule or remedy any deficiency.

By: Andrew DeMattia Chief Operating Officer 141 Grays Pond Lane Centreville, MD 21617