

PSC NO: 14 TELEPHONE
Frontier Communications of Sylvan Lake, Inc.
Initial Effective Date: May 1, 2018

Section 6 Leaf: 2
Revision: 2
Superseding Revision: 1

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Description (cont'd)

- d. Medical Lifeline – Residential customers with a medical condition that required that a monitoring device be connected to an emergency reporting system via an individual telephone line will not be charged any locality or mileage charges which might otherwise be appropriate.

2. Regulations

- a. These services are restricted to low income residential subscribers. A consumer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
- b. To qualify for lifeline service a subscriber must be a recipient of benefits from at least one of the following Entitlement Programs administered by the New York State Office of Temporary and Disability Assistance (OTDA):

Medicaid;

Supplemental Nutrition Assistance Program (Food Stamps or SNAP);

Supplemental Security Income (SSI);

Federal Public Housing Assistance (FPHA);

Low-Income Home Energy Assistance Program (LIHEAP); (State support only) (C)

Temporary Assistance to Needy Families (TANF); (State support only) |

National School Lunch Program's Free Lunch Program; (State support only) (C)

Bureau of Indian Affairs General Assistance;

Tribally-Administered Temporary Assistance for Needy Families (TTANF);

Food Distribution Program on Indian Reservations (FDPIR);

Head Start (If income eligibility criteria are met) or;

(D)

Veterans Pension

Survivors Pension

- c. In addition to meeting the qualifications provided above a qualifying low-income consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline Service.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559