

PSC NO: 4 TELEPHONE
Citizens Telecommunications Company of New York, Inc.
d/b/a Frontier Communications of New York
Initial Effective Date: May 1, 2018

Section: 6 Leaf: 1
Revision: 7
Superseding Revision: 6

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE

1. Description

- a. Lifeline Discounted Service - The Lifeline Program is a federally funded program established to provide monthly assistance to low income Residential Flat Rate households. Eligible subscribers will receive a monthly federal credit of \$9.25 for customers qualifying under a program identified as "state support only", the credit will be a state credit. Customers will also receive an additional credit to offset the residential access line rate increase made effective in Case 07-C-0349 as shown below.

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May 1, 2011	\$0.75	
January 1, 2013	\$2.00	
January 1, 2014	\$2.00	
February 15, 2015	\$0.85	Rate Group 1-4
February 15, 2015	\$0.37	Rate Group 5
January 24, 2016	\$1.25	Rate Group 1-4
January 24, 2016	\$0.00	Rate Group 5
February 13, 2017	\$2.00	Rate Group 1-3
February 13, 2017	\$1.39	Rate Group 4

- b. Basic Lifeline Service - This is a metered service that provides for a \$1 monthly rate for exchange access and no monthly allowance for local calls. In addition to the \$1 monthly rate, customers will be billed \$.083 for each call made within their local calling area. These calls are untimed and billed on a per message basis. A ten percent discount applies to the first \$5 of direct-dialed local usage. In addition, this service offers a Federal Lifeline Service Credit equal to the Federal Subscriber Line Charge (1). This service is available only where facilities exist.
- c. Expanded Lifeline Service - This is a metered service that provides for a \$1 monthly rate for exchange access and a \$9 pre-paid monthly usage charge in exchange for a \$10 direct-dialed local monthly usage allowance. All local calls will be billed at \$.083 for each call made within the local calling area. These calls are untimed and billed on a per message basis. Any portion of the monthly usage allowance which is unused at the end of the billing period is non-refundable and non-transferable. In addition, this service offers a Federal Lifeline Service Credit equal to the Federal Subscriber Line Charge (1). This service is available only where facilities exist.
- d. Qualified customers may choose one of the Lifeline services as described above. For connection of new service, service connection charges apply. Service connection charges do not apply to initial changes in service from:
- Flat rate service to Basic Lifeline or Expanded Lifeline service.
 - Basic Lifeline service to Expanded Lifeline service or vice versa.
- For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply.

NOTE (1): The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would result in rates that are less than zero.

Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646