

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service

1. A. Lifeline Service provides for a Federal credit amount of \$9.25, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are applied to the local service portion of the monthly telephone bill for qualified residential customers. Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline service is not available for resale.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance or Section 8, Veterans Pension or Survivors Pension Benefit.

Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification.

B. New York State Lifeline Discounted Service

These services are restricted to low income residential customers. This service provides a flat rate state discount of \$9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal lifeline program. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: National School Lunch; Low Income Home Energy Assistance (LIHEAP); Temporary Assistance for Needy Families (TANF)

(N)

(N)

2. The following credits will apply for customers deemed eligible for Lifeline assistance:

| | Monthly Credit |
|---|-------------------|
| Federal Credit | \$9.25 |
| State Credit to Residential Access Line | |
| Rate Groups 1-5 | \$3.00 |
| Rate Groups 6 | \$2.46 |
| Rate Groups 7 | \$2.35 |
| Rate Groups 8 | \$2.00 |

The monthly discounted residential rate for qualified low-income customers may not be reduced below zero.

3. All applications for this service are subject to verification pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.
4. The subscriber is responsible for notifying the company when eligibility is lost.
6. The Company will reconcile and confirm eligibility periodically, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.

Issued by: Vice President, Little Rock, Arkansas