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FairPoint Business Services LLC d/b/a Consolidated Communications Services PSC No. 1 - Telephone

Effective Date: September 17, 2018

Leaf 58 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 6 – LOCAL EXCHANGE SERVICE (CONT'D.)

6.1 General (Cont'd.)

6.1.4 Service Terms and Conditions (Cont'd.)

f) access relay services for the hearing and/or speech impaired. Local exchange service cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch

Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time. Individual line local exchange service is comprised of exchange access lines defined as follows:

Exchange Access Line – The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

6.2 Local Exchange Services

Recurring charges are billed monthly in advance. Nonrecurring charges for usage and installation or rearrangement of service, as applicable, are billed on the next month's bill. A one-time set up fee per account may apply.

6.2.1 Standard Flat Rate Service

A. Standard Flat Rate Service provides a Customer with analog; voice-grade telephonic communications channels that can be used to place or receive one call at a time. Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Customers receive unlimited calling within their local calling area. No measured or message rate usage charges apply to calls placed to or received from areas within the local calling area.