

FairPoint Business Services LLC  
d/b/a Consolidated Communications Services  
PSC No. 1 - Telephone  
Effective Date: September 17, 2018

Leaf 56  
Revision: 0  
Superseding Revision:

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## LOCAL EXCHANGE SERVICES

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### SECTION 6 – LOCAL EXCHANGE SERVICE (CONT'D.)

#### 6.1 General (Cont'd.)

##### 6.1.1 Application of Business and Residential Rates (Cont'd.)

- C. Residence rates apply at the following locations, among others:
1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
  2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates at another location.

##### 6.1.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.