

FairPoint Business Services LLC
d/b/a Consolidated Communications Services
PSC No. 1 - Telephone
Effective Date: September 17, 2018

Leaf 47
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SECTION 3 - POINT-TO-POINT SERVICE (CONT'D.)

3.1 Description of Service

Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

The Company will offer high bandwidth, point-to-point special access services including, but not limited to:

- (a) Ethernet Transport Services
- (b) Asynchronous Transfer Mode-Based Services (ATM)
- (c) Synchronous Optical Network-Based Services (SONET)
- (d) Other such services as may be requested and are available pursuant to this Tariff

3.2 Mileage

Any applicable airline mileage, used in conjunction with the services in Section 3.1, is obtained using the "V" and "H" coordinates assigned to each point as set forth in the National Exchange Carrier Association Tariff FCC No. 4. The calculation is generally defined as the square root of the sum of the squares of the differences between the "V" and "H" coordinates, divided by 10. Any fractional miles are rounded to the next whole mile before rates are applied.

$$((V^2 - V1)^2 + (H^2 - H1)^2) / 10$$

3.3 Trouble Isolation Charges

The Trouble Isolation Charge applies for time spent on a Customer's premises by a Company employee or its agent during which it is determined that a service difficulty or trouble reported results from Customer-provided terminal equipment and/or communications systems.

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until the work is completed. Failure of Company personnel to find trouble in the Company's facilities will result in no charge if the trouble is actually in those facilities but not discovered at that time.

The Customer may be responsible for payment of charges when the Company dispatches personnel to the Customer's premises and the trouble is in equipment or communications systems provided by other than the Company.