

FairPoint Business Services LLC  
d/b/a Consolidated Communications Services  
PSC No. 1 - Telephone  
Effective Date: September 17, 2018

Leaf 23  
Revision: 0  
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## LOCAL EXCHANGE SERVICES

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### SECTION 2 - GENERAL RULES AND REGULATIONS (CONT'D.)

#### 2.8 Suspension or Termination of Service (Cont'd.)

##### 2.8.4 Termination for Cause Other Than Nonpayment (Cont'd.)

- c. Abandonment or Unauthorized Use of Facilities (Cont'd.)
  - 2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
    - a. No charge shall apply for the period during which service had been terminated, and
    - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.
- d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

##### 2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.