

FairPoint Business Services LLC  
d/b/a Consolidated Communications Services  
PSC No. 1 - Telephone  
Effective Date: September 17, 2018

Leaf 34  
Revision: 0  
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## LOCAL EXCHANGE SERVICES

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### SECTION 2 - GENERAL RULES AND REGULATIONS (CONT'D.)

#### 2.11 Allowances for Interruptions in Service (Cont'd.)

##### 2.11.1 Credit for Interruptions (Cont'd.)

- c. (Cont'd.)
  - ii. if interruption continues for more than 24 hours:
    - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
    - b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

- d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.