

FairPoint Business Services LLC  
d/b/a Consolidated Communications Services  
PSC No. 2 – Access Services  
Effective Date: September 17, 2018

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ACCESS SERVICES TARIFF

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES (CONT'D.)**

**5.1 Billing and Collection (Cont'd.)**

**5.1.3 Billing Name and Address (BNA) Service (Cont'd.)**

C. Manual Request

1. At the customer's option, the Company will provide Billing Name and Address (BNA) via manual request procedures.
2. Billing Name and Address (BNA) Service information will be provided by the Company in standard paper format via facsimile or first class U.S. mail.
3. Wherever possible, the Company will provide Billing Name and Address (BNA) for ANI data no later than ten (10) business days from the date of receipt of the customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
4. In situations where the customer requests more than forty (40) Billing Name and Address (BNA) records on a single order, the Company will provide the requested Billing Name and Address (BNA) information in a time frame mutually agreed to by the customer and the Company.

D. Mechanized Request

1. At the customer's option, the Company will provide mechanized Billing Name and Address (BNA) Service.
2. The customer will submit its requests through its designated customer service representative.