FairPoint Business Services LLC   Leaf 12
d/b/a Consolidated Communications Services   Revision: 0
PSC No. 1 - Telephone   Superseding Revision:
Effective Date: September 17, 2018

LOCAL EXCHANGE SERVICES

SECTION 2 - GENERAL RULES AND REGULATIONS (CONT'D.)

2.2   Minimum Period of Service (Cont'd.)

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

2.3   Flexible Pricing

2.3.1   General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates on one day's notice to customers and the New York Public Service Commission ("Commission").

2.3.2   Conditions

a.   The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.

b.   Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.

c.   A rate shall not be changed unless it has been in effect for at least thirty (30) days.

d.   A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

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