

FairPoint Business Services LLC
d/b/a Consolidated Communications Services
PSC No. 2 – Access Services
Effective Date: September 17, 2018

Leaf 75
Revision: 0
Superseding Revision:

ACCESS SERVICES TARIFF

SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES (CONT'D.)

5.2 Critical Facilities Administration Service (Cont'd.)

5.2.3 Obligations of the Company (Cont'd.)

- F. The Company will make available updated information regarding the revised physical path of subscribed circuits to the Customer within 5 business days following planned actions, and within 15 business days following unplanned activities.
- G. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the Customer as expeditiously as possible.
- H. Provision of CFAS will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the Customer within ninety days of the restoration of Service.

5.2.4 Rates and Charges

- A. Enhanced Design Layout Record (Circuit Layout Record)

All Service Areas, per circuit ICB

- B. Hourly Charges

Rates for a schematic/map layout are contained reflect the hourly rate that will be charged to the CFAS subscriber per circuit subscribed. The Company will give the Customer a good faith estimate of the time needed to perform the requested Service. The Customer will be billed those charges, along with the tariffed rates established by any connecting carrier for the Service.

All Service Areas, per hour ICB