

P.S.C. No. 1 – Water
SUEZ WATER OWEGO-NICHOLS INC.
Initial Effective Date: August 1, 2018

Leaf No. 26
Revision: 2
Superseding Revision: 0

GENERAL INFORMATION

14.9 TERMINATION OF SERVICE TO ENTIRE MULTIPLE OR TWO FAMILY DWELLINGS

Company will not terminate service to an entire multiple or two-family dwelling unless it fulfills all requirements of 16 NYCRR 14.7 or 14.8

15. RESTORATION OF SERVICE CHARGE

When water service has been discontinued on written order of the Customer or for nonpayment of bills or for violation of these rules, and service is again desired by the same Customer, a reconnection charge will be made as specified in Leaf No. 52, Miscellaneous Service Fees.

16. RESPONSIBILITY FOR BILLS

A. The quantity recorded by the meter shall be taken to be the amount of water passing through the meter which amount shall be conclusive on both the Customer and the Company, except where the meter has been found to be registering incorrectly, or has ceased to register.

B. The Customer shall notify the Company in writing of any change in occupancy. No adjustment of bills will be made between owners or tenants unless due notice has been given to the Company. No rebate will be given for unoccupied premises unless notice of non-occupancy is given.

C. Discontinuance of Nonresidential Service for Nonpayment

All bills are due and payable net cash when rendered. In case any water bill or charges provided for in and by these rules shall not be paid within 30 days following the rendering of the bill, the Company or its agents may, after complying with the requirements of Law, discontinue water service to the Customer and service will not be re-established until the water charges are fully paid together with the charges for restoration of service as elsewhere provided herein.

D. Discontinuance at Written Notice of Customer

Any Customer may discontinue water service by giving the Company written notice not less than ten days prior to the discontinuance, and all liability for charges for service rendered after the discontinuance of service, as herein provided for, shall cease.