

P.S.C. No. 1 – Water  
SUEZ WATER OWEGO-NICHOLS INC.  
Initial Effective Date: August 1, 2018

Leaf No. 7  
Revision: 2  
Superseding Revision: 0

### GENERAL INFORMATION

B. Application not accepted from Customers in arrears.

No agreement will be entered into by the Company with any Applicant for water service until all arrears and charges due from the Applicant for water service at any premises now or heretofore owned or occupied by him in the territory supplied by the Company shall have been paid.

C. Deposits

Applicants whose credit is not established with the Company or Customers who are delinquent in payment of bills may be required to make a deposit equal to the estimated charges for two months service at the rates provided for in the appropriate rate schedules, for which a receipt will be given.

Customers shall be deemed delinquent when any bill remains unpaid after thirty days from the date such bill is rendered.

In cases where Customer's service has been discontinued for non-payment of bills, the Company may require the aforesaid deposit to be made, before service is resumed.

Simple interest at an interest rate per annum as prescribed by the Public Service Commission will be paid on all such deposits.

Deposits of business Customers may be retained by the Company for up to three years of non-delinquency in payment of bills rendered.

Where deposits are not refunded, interest will be paid in cash or deducted from the amount of a bill for water service rendered to such depositor thereafter, but not later than the first bill rendered after the next succeeding first day of October.

When service is discontinued and all bills are paid the deposit will be returned with interest.

Customers will be required to surrender the deposit certificate. If the deposit certificate cannot be produced, a written agreement to indemnify the Company against any claim arising from failure to surrender the original deposit certificate may be required.

In the event that Applicant desires service for a trailer or other non-permanent structure, he shall deposit with the Company all cost of the connection of such service. Said deposit shall bear simple interest at an interest rate per annum as prescribed by the Public Service Commission, and shall be refunded at the end of 10 years, or sooner in the event that a permanent structure for such service connection is completed.