

Xchange Telecom LLC  
PSC Tariff No. 2 – Telephone  
Effective Date: October 12, 2018

Leaf: 97  
Revision: 0  
Superseding Revision:

Section 6 – RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.3 Flat Rate Tax Inclusive Packages

6.3.1 BigTalk Plans

6.3.1.1 Description

(i) The BigTalk Plans provide customers with standard network access line and calling packages and several state-of-the-art features, for one monthly recurring charge that includes all surcharges, fees and taxes on the line portion and included usage and features. It does not include any calls to Information Services Platforms, Conference Bridging, Services, or Audio Programming or taxes and surcharges therein. Calls to such Services and Programs, plus applicable taxes and surcharges, are charged on a per call basis at the below rates for usage applicable to usage beyond aggregate 90 hours per month. Usage and features are included as set forth below:

(ii) As used below, local calling area shall be the same as the local calling area for a customer of Verizon New York in the same location as Carrier's customer. Regional calls shall include calls which would be defined for customers of Verizon New York in the same location as Carrier's customer, as downstate interregional calls.

6.3.1.2 Features

- (i) Anonymous Call Rejection with Caller ID
- (ii) Call Waiting
- (iii) Call Waiting ID w/ Name
- (iv) Three Way Calling
- (v) Unlimited \*66 (Repeat Dial)
- (vi) Unlimited \*69 (Call Return)
- (vii) Commportal. The comm portal feature provides the customer with a secure web portal where the customer can access voicemail, change features and take care of other account tasks.
- (viii) Voicemail